

Blue San Money Back Guarantee Refund Form

For All High Gear Insole Products

All **High Gear** products purchased directly from **Blue San** or through **authorized Blue San sellers** in the United States are eligible for the **Money Back Guarantee ("MBG")**, provided the required documentation is submitted with the request.

Any refunds issued under the MBG will be limited to the **cash value paid** for the product at the point of sale. Refunds will **not include** sales tax, shipping charges, reward points, discounts, coupons, rebates, or any other non-cash amounts.

Blue San, its affiliates, authorized sellers, resellers, and distributors make **no warranties, express or implied, guarantees, or conditions** with respect to the MBG.

Please note that **High Gear** products purchased via **eBay or any other unauthorized seller/reseller** are **not eligible** to participate in the MBG program. In such cases, please contact the seller directly for any replacement or reimbursement. We are only able to honor MBG requests for products sold directly by **Blue San** or through **authorized Blue San sellers** of **High Gear** products.

To request an MBG refund, please complete this form and return it to us **by postal mail or email** with the following required documentation:

- **Original dated sales receipt** (all MBG requests must be received within **120 calendar days** of purchase)
- **UPC code** from the product packaging

Please **do not discard the product** until after you have been contacted by our representative, as you may be required to return the product or provide proof of destruction to qualify for an MBG refund.

If all required documentation is not provided, **Blue San** reserves the right to **deny** the MBG request.

By participating in the MBG program, you **waive and release all claims** related to your purchase or use of any **High Gear** products, including any product liability claims, effective from the date of purchase. You also **waive the right to sue** and seek compensation for damages that may arise from the use or misuse of **High Gear** products.

Blue San Customer Service
3399 Durham Road
Roxboro, North Carolina 27573 USA
Email: help@thebluesan.com

Refund Request Form

First Name: _____

Last Name: _____

Street Address: _____

City: _____ State: _____ Zip: _____

Preferred Contact Method:

Telephone: (____) _____

Email: _____

Purchase Price: \$ _____

Purchase Date: ____ / ____ / ____

